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3-6-2020

### Behind the Scenes of Starting a New Residency Program

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#### **Recommended Citation**

Wooden T, Hernandez K, Rashid E. Behind the Scenes of Starting a New Residency Program. Presentation at AADPRT Program Administrator Symposium; March 4-7, 2020; Dallas, TX.

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# Behind the Scenes of Starting a New Residency Program

AADPRT Annual Conference • March 6, 2020

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### **Poll Questions**

What Stage Are you?

Stage 1: Initial Accreditation, Building Program Committees, Recruitment, Onboarding

Stage 2: Building a Clinic, Adding Faculty, Preparing for Continued Accreditation

Stage 3: Chief Resident Selection, Board Preparation, Graduation



## **Stage 1: Preparing for Initial Accreditation**

- Create Block Diagram
- Create PLA's for Participating Sites
- Create Program Policies (Handbook)
- Create Goals & Objective for all Rotations
- Create Conference Schedule
  - Curriculum based on a PGY level
- Create Evaluations
- Program Leadership and Faculty Participation



## **Building/Committees PEC, CCC**

- Determining the CCC members (Meets Semiannually, unless needed more frequently)
  - Core Faculty
  - Program Director
- Determining the PEC members (Meets at least annually)
  - Resident representatives (Peer Selected)
  - Core Faculty
  - Program Director



### **First Recruitment Season and Match**

- Preparation for interview days:
  - Room Reservations
  - Reserving a restaurant
  - Faculty Schedules (availability)
- Scheduling of interviewers, dinner hosts, tour guides, etc.
- Organization of Selection Committee Meetings
- Program will decide if they want to have a second look
- Scoring system to assist with your rank order list
- Schedule final rank order list meeting



## **Onboarding**

- Contracts
- State requirements for Licensure
- NPI
- Facility Credentialing/Hire paperwork
- Gathering Documents (Diploma, USMLE and Medical School Transcripts, ECGMG if applicable)
- Online Modules
- Background Check

### **Orientation**

- Set Date and time
- Schedule speakers
- Create Agenda
- Certifications (ACLS & BLS)
- EMR Training
- Residency Management System Review (Medhub and or New Innovations)
- Service specific orientation
- Schedule Welcome Party

## **Planning Wellness**

- Resident wellness starts from day one
  - Program can decide how frequent they would like to schedule a wellness activity (e.g. monthly, semiannually or quarterly)
  - Resident Wellness Committee vs. Program Leadership
  - ACGME Requirement for Resident Wellness
    - Common Program Requirements VI.C. Well-being
      "Psychological, emotional, and physical well-being are critical in the development of the competent, caring, and resilient physician and require proactive attention to life inside and outside of medicine.
      Well-being requires that physicians retain the joy in medicine while managing their own real-life stresses. Self-care and responsibility to support other members of the health care team are important components of professionalism; they are also skills that must be modeled, learned, and nurtured in the context of other aspects of residency training."- Common Program Requirements (Residency)
      (ACGME) www.acgme.org
- Workspace for Residents





## **Poll Question**

Do you have all the resources within your own Facility (e.g. Electives, Outpatient Clinic)? If not, which resources are you seeking?



## Stage 2: Program Planning (Building New Clinic)

- Managing your Program Budget
- Building a Clinic
  - Location and Equipment for Clinic
  - Staffing Clinic (Clinic Director, Psychiatrists, Nurses, Front Desk Clerk, MA's, Billing, etc.)
  - Staff and Residents work space
  - Establishing clinic hours and creating a patient volume



## **Adding Faculty**

- Program Director should meet with GME Director and Hospital Administration to discuss
  Program Needs and Faculty Recruitment.
  - Faculty must know their responsibilities and expectations with the Program and residents.
- Recruiting and Retaining Residents
  - Discussing the available opportunities within the Program/Hospital
- Advertising

## **Faculty Development**

Faculty Development Sessions Live and Online

### **Key Points for Faculty:**

- Topic of interests-what topics would you like to learn more about (e.g. evaluations, giving/receiving feedback, mentoring residents)
- Presenting on a topic you feel comfortable with (helps grow your scholarly activity)
- Know your resources
  - when is the next session going to be and where?
  - where can they locate online modules?
  - Is CME available?





## **Preparing for a Second Site Visit for Continued Accreditation**

Now that the program is running, prepare for the next site visit.

What they will ask for:

- Current PLA's
- Meeting with program leadership, faculty and residents
- Files for Residents (Completed Evaluations: faculty, peers, patient, self, staff)
- Sample of a Goal and Objective
- Conference Schedule
- Faculty and Program Evaluations
- Work Hours Reports
- Supervision Policies
- QI participation



## **Building Senior Curriculum**

### Finalizing Rotations at other locations

- Prepare PLA's
- Create Goals and Objectives for rotations
- Obtain the contact information for Attending physician of who will supervise residents.
- Create Evaluation

### **Creating New Electives**

- Meet with Residents and obtain feedback on what their interests are- can it be possible?
- Prepare necessary documentation for the Electives (Goals and Objectives, Evaluation, Attending Information)



## Stage 3: Chief Resident(s): Selection and Duties

#### How to select a Chief Resident?

- Nomination from current third year residents
- Accepted nominations will submit a letter of intent
- Interview selection process with the selection committee (PD, APD, PC and current chief residents)
- Residents and faculty will vote
- Announced in April

- Chief Resident Duties
- Not all inclusive
  - Call schedule and vacation schedules
  - Lead participant in recruitment
  - Voice for residents to administration
  - Assist in revision of residency policies
  - Lead participant in orientation
  - Attend LGMEC meetings, Resident Rep meetings, other admin meetings
  - Lead participant in didactics- Journal Clubs and case conferences
  - Provides clinical support for junior residents, may need to cover as needed



## **Board Preparation**

### **Coordinator Preparation**

- ACGME Board Pass Rate
- ABPN preCERT updated for PGY-4 residents by October

### **Resident Preparation**

- Weekly board reviews for PGY-3 and 4
- Purchase board review course for residents
  - Beat the Boards
  - -True Learn
  - -Neuroscience Curriculum
- At the end of lectures, practice board review questions related to the topic
- Monthly Journal Clubs and Case Conferences



### Graduation

### It's finally time for graduation!

- Plan a date, time and venue well in advance (8-12 months in advance)
- Reserve date/time on faculty and resident calendars
- Graduation Certificates
- Graduation gifts
- Ceremony/Agenda
  - Guest speakers
  - Awards
  - Distribute certificates and gifts



## **Expanding the Residency**

- Adding Residents (increasing the complement)
  - What is your CAP?
  - Can your hospital support it?
  - Is there enough space?
  - Is there enough faculty?
  - Is there a need?
  - Must apply through the ACGME
- Adding Fellowships/Tracks
  - Is there a demand?
  - Are other fellowships in the area filling?
  - You need board certified faculty in the fellowship that you are interested in starting
  - Will need GMEC and ACGME approval



## **Residency Transitioning – Easy Tips**

- Faculty
  - Invest in faculty development
    - Consider more frequent sessions during growing period
  - Open lines of communication
    - Build strong relationships
  - Continue to recruit faculty for expanding programs
    - To help prevent burnout of faculty
- Residents
  - Strong leadership and support
  - Open door policy
  - Plentiful resources
    - How to access them
    - Networking



## **Poll Question**

Is there any major action item that you are currently working on that we did not address? If so, what is it?









## Thank you!